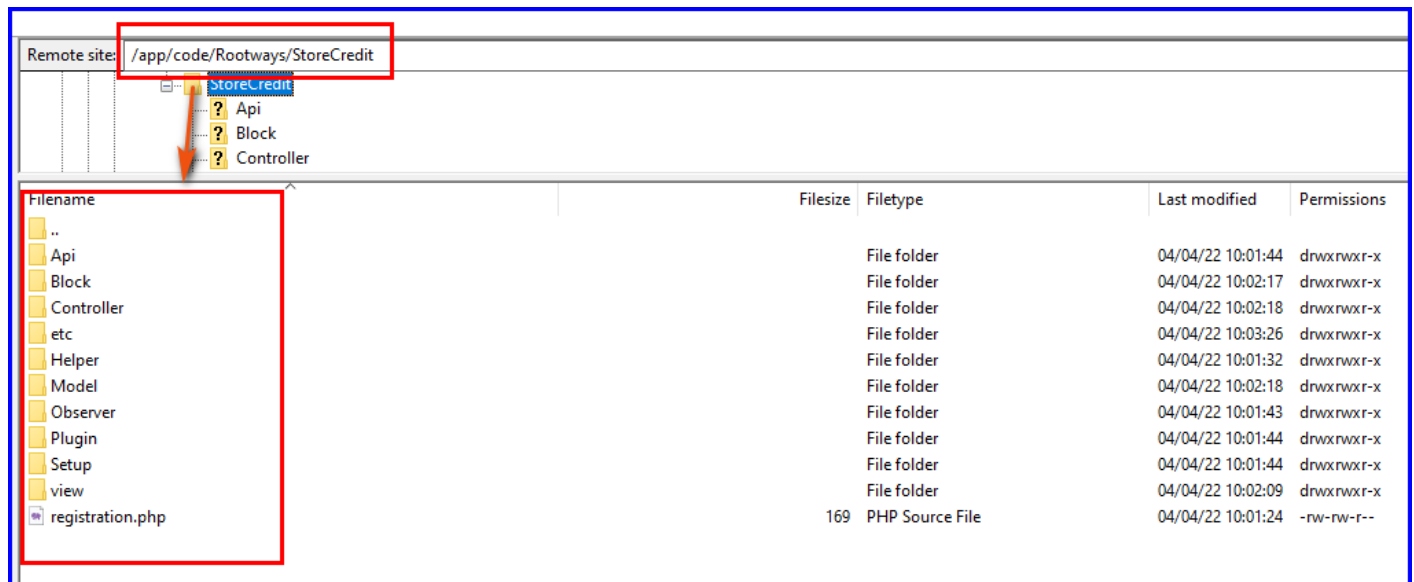




[help@rootways.com](mailto:help@rootways.com)

STORE CREDIT  
& REFUND FOR  
MAGENTO 2  
**INSTALLATION GUIDE**

- After purchasing the ‘**Store Credit and Refund Extension for Magento 2**’ extension you will receive an email from us with your Domain License Key. Use this Domain and License Key for activating Store Credit extension for your Magento website. If you haven’t received any email please contact our support team by emailing at [help@rootways.com](mailto:help@rootways.com) (Note: Please read our License [Terms and Conditions](#) carefully before using our products.)
- Use FTP Client (e.g. FileZilla or WinSCP) to upload all files and folders of the extension to your Magento site. After connecting to your website using FTP create “Rootways” directory under app/code/ then create “StoreCredit” directory under app/code/Rootways.
- After creating directories, extract the extension zip file, take all files and folders from “app/code/Rootways/StoreCredit/” and upload it under app/code/Rootways/StoreCredit directory of your website. If you will upload the extension to the proper place then it will looks as shown in the following screenshot.



- After uploading, run this command from SSH `php bin/magento setup:upgrade`
- After running above script, you can see store credit extension in the admin.
- In the admin go to **Stores > Configuration > Rootways > Store Credit** to configure the extension

**\*NOTE:** If you are still having any issues or have questions about our extension, please feel free to email us at [help@rootways.com](mailto:help@rootways.com) with all your questions and we will be more than happy to assist you.